

STEP BY STEP

HOW TO CONNECT TO
HomeToGo

How to connect to HomeToGo

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How to connect to HomeToGo

Connection

1. HomeToGo will pull all the information you have in Net2Rent.
2. The connection is a 2-way synch. Bookings will block your calendar in Net2Rent.

What is synchronized?

- Rates
- Availability
- All static content such as amenities, description, photos, etc.

Rates

The prices indicated in the offer(s) shall be determined by the Provider and communicated to HomeToGo. It means that the price that is shown to the guest in the HomeToGo listing view needs to be the final price. Before you connect make sure the price per night you have in Net2Rent is correct. HomeToGo will pull your price per night rates from Net2Rent. If you have extra guest price, that will also be pulled from Net2Rent.

*Responsibility for ensuring that prices are appropriate and accurate rests with the Provider.

Bookings

When you get a booking, Net2Rent will send you a booking notification. The booking will block your Net2Rent calendar. You must provide the guest with a booking confirmation by email once the booking is confirmed as well as any further communication regarding their booking. HomeToGo will send full customer details through the booking API to you.

HomeToGo works with both instant bookings and on request bookings. You need to accept all bookings and you must not make cancellations to get a better ranking. In case of on request bookings, we advise you to confirm the booking within 72 hours to maintain good ranking on HomeToGo. See more on page 6 for information on how to get a good ranking.

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Payment process

HomeToGo offers payment via invoice/bank transfer and credit card to their customers. In order to activate credit card as a payment option for your offers, please reach out to Net2Rent. HomeToGo will send the credit card details of the guest to your Booking page in Net2Rent, it will be saved for 10 days. You need to charge the credit card.

Cancellation Policy

HomeToGo will accept your cancellation policy. These policies would be visible to the guests on HomeToGo's platform. If the guest cancels, it will automatically sync with your Net2Rent calendar and free up your calendar.

Listing Criteria

To go live on HomeToGo, get a good ranking and receive many bookings you should fulfill the following requirements:

1. Company profile in Net2Rent needs to be filled in, phone number, email, etc.
2. Property title without numbers and non-Latin characters
3. Complete address and location
4. Photos: a minimum of 10 photos in size 1024x768 (max 50)
5. Amenities: a minimum of 10
6. Description with a minimum of 700 characters
7. Guests, bedrooms and bathrooms needs to be specified
8. Bedding info in each room e.g.; single bed, double bed, etc.
9. Arrival instructions for the guest; check-in hours, phone number and email address.
10. Prices and availability within coming 365 days.

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Distribution

We always suggest enabling your whole inventory on HomeToGo as a distribution channel. Through your connection to HomeToGo, your properties will be advertised on all domains in English. It is not possible to select rental sites.

Country	Domain
United States	Hometogo.com
Germany	Hometogo.de
France	Hometogo.fr
Spain	Hometogo.es
Austria	Hometogo.at
Switzerland	Hometogo.ch
Netherlands	Hometogo.nl
Poland	Hometogo.pl
Italy	Hometogo.it
Great Britain	Hometogo.co.uk
Australia	Hometogo.com.au
Mexico	Hometogo.com.mx
Sweden	Hometogo.se
Denmark	Hometogo.dk
Norway	Hometogo.no
Russia	Hometogo.ru
Brazil	Lardeferias.com.br
Belgium	Hometogo.be
Hong Kong	Hometogo.com.hk
Canada	Home-to-go.ca
Japan	Hometogo.jp

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Connection Process – New Clients

- Start by completing HomeToGo's [connection and commercial agreement](#).
- Please enable your properties through Net2Rent for HomeToGo. A HomeToGo Connection Manager will check the connection and onboard you. The average connection time can vary from 48-72 hours after your offers are available in our API.
- It is important to be responsive to HomeToGo. Please check your spam box and make sure you add the correct email and phone number in the contact form, so they can reach you.

Rankings

Good ranking = many bookings

To be successful on HomeToGo you need to understand how to get a good ranking. HomeToGo works with an algorithm, see detailed information on next page. It means your performance will decide your ranking.

Good quality:

Higher content quality equals a good ranking and many bookings.

Instant bookings:

Bookings from HomeToGo are instant bookings and need to be accepted. A very important part of our algorithm is to not cancel bookings. It is important to understand that if your whole account with all your properties drops, you'll get less bookings.

Low Rankings



High Rankings

- Inventory: full inventory integrated on HomeToGo
- Calendar & Pricing: 100% accurate for the next 12 months
- Listing Criteria: meet all criteria (see page 3)
- Reviews: >5 per property
- Average Review Rating: >4.5
- Response Time: <15 minutes
- Prices: competitive with marketplace and value

Other FAQs

- **Can we publish only 2 or 3 objects first and then the rest of the inventory?**

We always suggest enabling your whole inventory on HomeToGo as a distribution channel. The more properties you will provide, the faster will be the integration process.

- **How do I know whether my properties are live?**

Once you have connected to us via Net2Rent, you are directly placed in our Integration pipeline. You will receive further details from our Integration Team as soon as your properties are live.

- **How does the invoicing work? When do I need to report / pay?**

You will receive an overview of the generated bookings through HomeToGo at the beginning of each month. After your approval and confirmation, HomeToGo sends an invoice for bookings from the previous month. The payment period is 30 days.

- **How can I contact HomeToGo?**

For any integration related question, please write an email to channel.manager@hometogo.com. For any booking related question, please write an email to info@hometogo.com